



Frequently Asked Questions

- **What if I am having trouble logging in or completing enrollment agreement form?**

If you have any problems accessing your account or online forms, please contact [Kelly Maddox](#) at 412-624-7286.

- **How do you apply our deposit?**

The \$500 deposit required to hold your child's space is applied to your tuition account. It will show on your first bill which is posted on August 1st.

- **What are my tuition payment options?**

You have two options for making tuition payments to Falk:

- Plan 1 – Billed in full – Payment will be due September 1, 2020
- Plan 2 – Ten (10) payments, with the first payment due September 1, 2020, and the last payment due June 1, 2021.

- **What if I am a Full Time University of Pittsburgh Employee and qualify for the tuition benefit and payroll deductions?**

If you indicated on your application that you are a University employee, you will receive a separate email in the spring regarding this process. If you are not sure if you qualify, if your status has changed or if you are unsure you provided that information, please contact [Tina Mattis](#) at 412-624-8021.

- **What if I am having trouble paying my deposit online or have any other billing questions?**

If you have billing or deposit questions, please contact [Tina Mattis](#) at 412-624-8021.